

Faculty's corner

Prof.S.Shajahan (Dean, Planning and Research) ,IIM Shillong had an interactive session with 45 participants of new age entrepreneurs of North east of India in the five day conference organized by ministry of Micro, Small & Medium Enterprises-Development Institute (Govt.of India) in Shillong on February 18, 2010 FN. He also delivered 90 minute lecture on **GOING GLOBAL NORTH EAST WAY** by explaining the local resource based developmental model which he practiced in Udalguri(BDTA Assam), Karimganj (Assam), Mutrapore (Assam) and Santharampara (Tripura) during 2005-08. This was his second lecture in a row and the periodicity of conference is Annual.

Prof Keya Sengupta's book entitled **Genesis of Human Development in North East India: A Diagnostic Analysis** published by Concept Publishers New Delhi has been reviewed in the Journal of Rural Development, Vol.28.No (4) Oct-Dec,2009,National Institute of Rural Development, Hyderabad.



Director's Engagement

22 Feb, 2010.The Director had a meeting with Mr. Saurav Bangur, West Coast Paper Mill for placement activity.

23 Feb, 2010.MOU Full Task Force Meeting : The Director had a meeting with the Chairman Shri PG Mankad, and the Secretary Shri Bhaskar Chatterjee

27 February 2010.The Director was present as **Chief Guest** during the final playoff of the **Super Division Shillong Cricket League** played between United XI and NFU Cricket Club on 27th Feb, 2010 at the Polo Grounds wherein he handed the winning trophy and other special prizes. Also present amongst other dignitaries were Mr. Larsing Ming Sawian, General Secretary, Meghalaya Football Association as Guest of Honour.



In the words of the President, Shillong Cricket Association and General Secretary Meghalaya Cricket Association, "Sir, it is an honour to have your presence. You are a pride of our community and it is our responsibility to make people here aware of your honest efforts to develop RGIIM. We are with you."

Tree Plantation Ceremony at RGIIM's Permanent Campus



On the initiative of the **Director ,RGIIMS**, the **Tree Plantation** was held on the **Permanent Campus** on 27/02/2010.The Ceremony was attended by the Director, Faculty Members, Officers, Administrative Staff and all the Students of the Institute. Altogether **73 (Seventy three)** trees were planted on that day. The Tree Plantation was followed by a lunch at NEIGRIHMS Guest House hosted by the Director on account of the auspicious occasion.

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Prof. Sanjeeb Kakoty was invited by the **Indian Institute of Advanced Study, Shimla** as a resource person for their Winter School organized on the theme of "Community, Tribes and Modernity" , at the North East Regional Centre of the Indian Council of Social Science Research, NERC, ICSSR, at the NEHU Campus from 22nd February to 4th March 2010.He delivered two lectures on the 22nd and 28th February 2010.

Prof Natalie W Kharkongor has been included in the Resource Persons Inventory/Directory of the **State Institute of Rural development (SIRD)**, Meghalaya.

Prof Natalie W Kharkongor was also interviewed by All India Radio on the Union Budget 2010 – 2011 on Saturday, the 27th of February and it was broadcast on the following day.

Prof Sanjoy Mukherjee at the Tree Plantation Ceremony



"What is greatness? There does not seem to be any measurable quality of it and yet we recognise it when we meet it. The high minds and brave hearts that press onwards towards their goal, never doubting, never yielding, have the quality of greatness in them. Rabindranath Tagore says: 'In every land and every clime, a few men have crystallised into a nucleus of light, men who have made bold to proclaim that, though isolated they fear none. You may deride them, persecute them, even kill them, but never will they return blow for blow. For they are pledged in everlasting loyalty and love, to the voice of the Lord seated in the Heart.' "

S. Radhakishnan, the second president of India



Quality of Medical Care in Health Care Organizations

In tandem with the launch of National Rural Health Mission (NHRM) to bring about quality improvement in the Health Care delivery system in India, the IIM Shillong, in regarding its social commitment had organized a two day MDP for medical doctors and hospital professionals to apprise them of issues relating to **Quality of Medical Care in Health Care Organizations** on the 25th and 26th February, 2010.



During the inaugural session, Prof AK Dutta welcomed the dignitaries, participants and other guests to the programme and highlighted the achievements of IIM Shillong and its commitment to the society in which it operates. The Director expressed his exuberance and delight in view of the overwhelming response to the programme.

Broad areas deliberated upon during the two day long programme included **Quality Issues in Health Care, Medical Audit as a tool towards quality improvement, Medical Records and Electronic Medical Record System, and Public Relation Strategy** for improved patient satisfaction.

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The programme as such laid special emphasis on Northeastern states where the presence of weak public health indicators and health infrastructure has been realized. Though changes can be seen in the facilities provided by the health establishment particularly in the rural sector, and the incentive based newer schemes in the public health sector which serve as great motivation to the patients and health workers, the key success factor is the sustainability, which needs to be ensured to make it a successful venture in the long run.



The programme was made interesting in that the specialists were asked specific questions, wherein they gave a short comment followed by an open discussion on **tele-medicine** for quality improvement in health care, citing the experiences from Shree Citra Institute of Medical Sciences, Trivandrum, Medical Audit and its conceptual framework, Patient Satisfaction Survey as an ongoing quality management strategy in the hospital, and public relation in the hospital as a quality assurance tool.



Incidentally, the list of specialists in the panel included **Dr. U.C. Sharma** Vice Chancellor, Srimanta Sankaradeva University of Health Sciences, **Dr. M.E. Yeolakar**, Director, NEIGHRIMS Shillong, **Brigadier A P Mohanty** VSM, Commandant Military Hospital Shillong, **Dr. (Prof) R. K. Sarma**, former Director NEIGHRIMS and former Medical Superintendent AIIMS, New Delhi amongst other distinguished guests and panelists.