

12 month Certificate Program on **Healthcare Operations & Quality for working professionals**



IIM Shillong in association with Consortium of Accredited Healthcare Organizations (CAHO) has formally announced its 12 month Certificate Program on **Healthcare Operations & Quality for working professionals**. The program was officially launched in Shillong by the Director of IIM Shillong Prof. D P Goyal in presence of Prof. Vibhas Amawate, Prof. Sanjeeb Kakoty and Dr. Jeet Patwari and other members.

The focus of this program is to prepare the participants for an understanding on the concepts of Management across different verticals of Healthcare and for better & safer delivery of healthcare services. The program has been designed to meet the educational needs of working professionals to provide a comprehensive understanding of the complexities of the healthcare system and intricacies of operational issues. The association of CAHO in the program will help to bring in the best of resources and expertise from the country and abroad, which will make it more attractive for the aspiring participants.

The flexibility in the course design will ensure that the participants would be able to enhance their skill & knowledge in the field of Healthcare Operations & Quality without disturbing their normal work schedule. The program would be a mix of offline and online teaching and would be participative in nature, focusing on individual as well as peer to peer learning.